





20 McKerrell Street
Flat 1/1
Paisley
PA1 1HX

MCN (Scotland) Limited,
13 Lady Lane Gate,
Bothwell,
G71 8BW

14th March 2014

Dear Sirs/Madam,

Kitchen and Bathroom Installation – 20 McKerrell Street (1/1)

Following the completion of the above works, recently, I felt compelled to write to you to express my complete satisfaction of the work that was carried out. Your team of tradesmen worked efficiently and extremely hard, both collectively and individually to a very high standard.

The finished product was of a very high quality, both in the kitchen and bathroom, and you have probably more than doubled my storage capacity within the kitchen itself. The very fact that both installations were completed in one day is testimony to the excellent work you have done. I am sure these sentiments are shared by many residents of McKerrell Street, Paisley.

Once again, many thanks for making a tenant of Williamsburgh Housing extremely pleased.

Yours faithfully,

Kenneth Lamont

cc. **Owen McMillan**
Maintenance Manager
Williamsburgh Housing Association